

CHAPTER V

CONCLUSION

5.1 Conclusion

The design of the Website-based Administrative Payment Application aims to assist the LPK Bina Asih business, especially in terms of financial administration. The following are the conclusions that can be drawn from this report:

1. The transformation of LPK Bina Asih's administrative payment transaction system into a website-based system.
2. Payment of administrative fees through this website-based system can be made using various online payment methods that will be processed immediately when all order stages are fulfilled.

5.2 Suggestion

Based on the previous conclusions, some suggestions can be given to further improve the website application, such as:

1. In the future, it is expected that the website application will have a chatbot feature to help users get answers to their questions at any time.
2. The website application is expected to add a feedback feature, such as ratings from users of LPK Bina Asih's services.